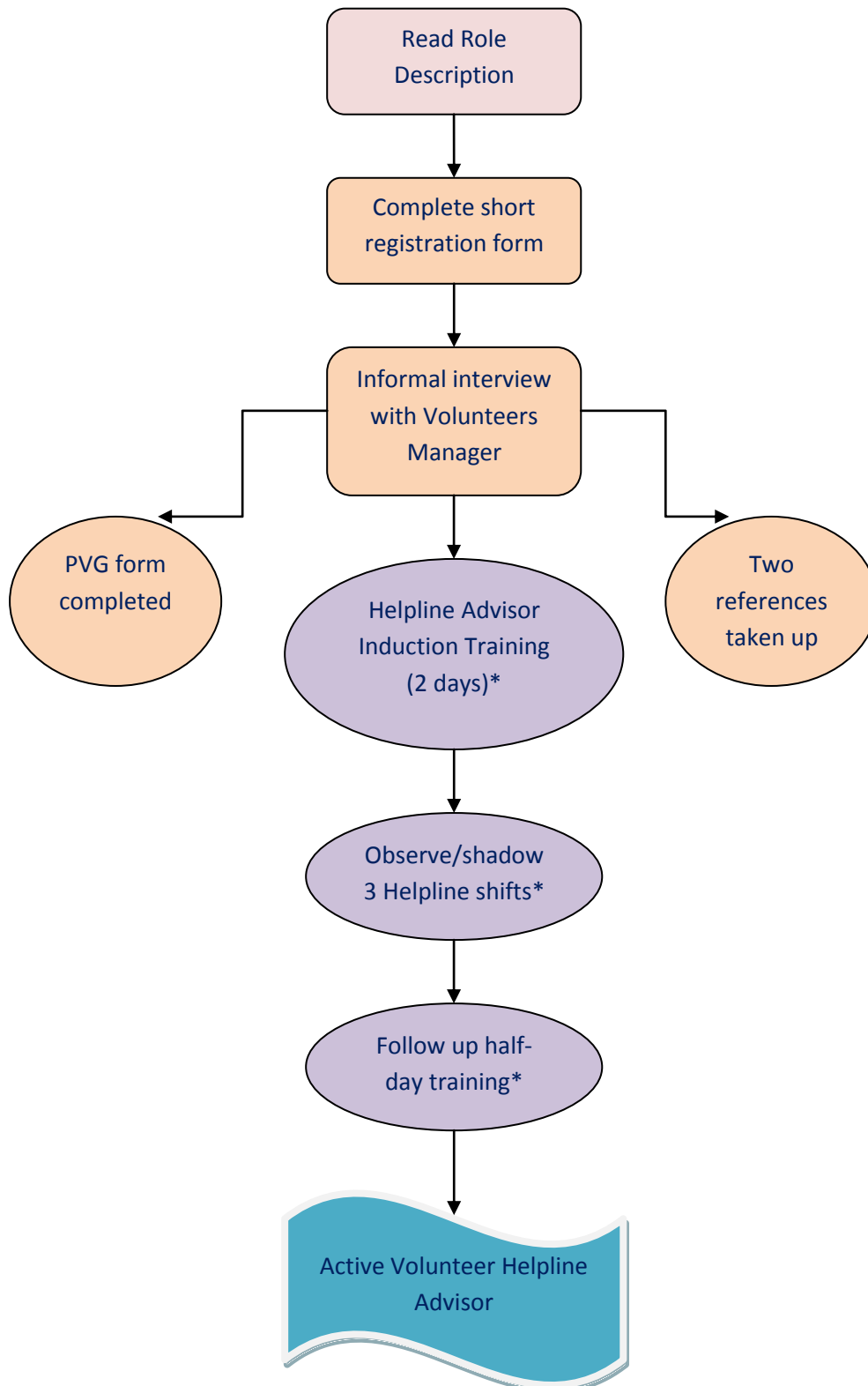


Route to becoming a Volunteer Helpline Advisor



*Training aims to ensure that Volunteer Helpline Advisors are aware of the requirements of the role; and that they have the information, knowledge and confidence, to carry out that role.